

<b>Bonferraro</b> <sup>spa</sup>	<b>COMPANY POLICE</b>	Code	<b>TAB 04</b>
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In coherence with the continuous and positive evolution of Bonferraro S.p.a. and in a logic for continuous improvement which we have been applying to all our processes for years, as General Manager I believe our company is ready for the Integrated Management of Quality, Safety and the Environment in conformity with the corresponding ISO and OHSAS standards of reference.

With this document I intend to inform the whole corporate structure of my intention to make adequate resources available and to commit myself personally to pursuing goals for continuous improvement on all the following fronts:

- quality of the products and the organisation with the aim of all the more extensive and continuous Customer satisfaction;
- cost control to maintain not only the high quality of the products and the high level of the service that our Customers demand, but also a high level of competitiveness, which is more and more important in this extremely aggressive Market, also in continuous evolution;
- to protect the Environment in which we live, a precious asset for us all, and which we must therefore protect, eliminating all possible pollution, in a logic for sustainable development that guarantees a cloudless future for our children;
- involvement and awareness of all the personnel and all external subjects working for Bonferraro S.p.a. in environmental problems and the questions of safety associated with the company's activities;
- quality and hygiene of the environment in which we are all working and the safety of the technologies we use, to reduce the risks of illness, accidents, and injury, well aware of the cost of accidents to the individual, the company and society as a whole;
- full respect of the applicable legislation of reference in our company on all these questions.

Furthermore, as the quality of our products is closely associated to our research and development process, the qualification of our Suppliers and the efficiency of our Laboratory, we must continuously improve these activities and maintain the standards of the laboratory at a level of excellence, also through the accreditation of the same by IMQ in accordance with the WMT procedure.

I personally commit myself, but also ask all my collaborators and the whole corporate structure to work together for the implementation of this policy.

We must transform these general goals into specific goals that can be measured and keep all the following aspects under control:

- Customer satisfaction (which we must measure in a more precise and effective way);
- quality of the supplies and Suppliers;
- flaws, rejects and costs of the products and processes;
- interventions under guarantee on our products and Customers' charges;
- consumption of environmental resources (energy, water and gas);
- use of technology with a low environmental impact and planning products with low consumption of environmental resources;
- moderate use of dangerous substances;
- negative environmental aspects (air emissions, pollution of water, contamination of the subsoil);
- absences for accidents and occupational illnesses;
- production and disposal of waste;
- use of personal protective equipment in the prevention of accidents;
- continuous training at all levels.

The indicators which we can define for all these aspects must be monitored with continuity by each Manager, to analyse the trend and systematically plan specific programmes for improvement and the corresponding goals.

We have already obtained the certificates of conformity to standards ISO 9001, ISO 14001 and OHSAS 18001 and these certifications are proof of our common commitment and goals for our Customers and the social context as a whole.

I hope that this not only touches everyone in Bonferraro S.p.A. with pride, but also shows the high esteem and consideration people outside the company have for us, both at a national and international level.